



CMS: “PUT PATIENTS OVER PAPERWORK”¹

During the public health emergency (PHE), the Centers for Medicare and Medicaid Services (CMS) is temporarily eliminating paperwork requirements to help clinicians spend more time with patients and provide flexibility to respond to the COVID-19 pandemic.^{1,2}

- Medicare will cover respiratory devices and equipment for any medical reason determined by clinicians so patients can get the care they need. Previously, Medicare covered them under certain circumstances.¹
- Flexibility supports the best interest of patients, health care professionals and suppliers to limit face-to-face encounters and exposure of vulnerable Medicare beneficiaries.³
- Access to telehealth services has expanded allowing patients to receive care at home or in a nursing or assisted living facility, without risk of exposure. Telehealth is able to fulfill many face-to-face visit requirements.¹

REQUIREMENTS FOR MEDICARE PATIENTS AT HOME DURING THE PHE^{3,4}

Here’s what is needed to prescribe a Hillrom respiratory health device including The Vest® Airway Clearance System, Monarch® Airway Clearance System, Life2000® Ventilation System, and Synclara™ Cough System:



Valid order with a respiratory diagnosis

During the PHE, face-to-face encounters for documentation do not apply.^{3,4}



Documentation supporting the respiratory diagnosis

During the PHE, clinical indications for coverage across respiratory devices will be waived, allowing for maximum flexibility for practitioners to care for their patients.^{3,4}

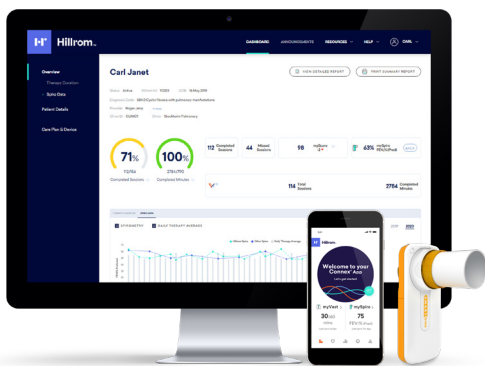
SUBMITTING RESPIRATORY HEALTH DEVICE ORDERS TO HILLROM DURING THE PHE

To submit a valid order do the following:

- 1** Obtain an order form
 - Reference: <https://respiratorycare.hill-rom.com/en/healthcare-professionals/manage-my-patients/>
- 2** Fax the completed order form and documentation supporting the respiratory diagnosis to Hillrom at 800-870-8452

WHAT HAPPENS AFTER YOUR ORDER IS PLACED?

- Hillrom processes your prescription order via our dedicated reimbursement support services team.
- In-home training is provided by our nationwide network of Hillrom trainers as quickly as possible. Training includes an option for virtual/remote.
- After training, we follow up with patients to review their therapy and discuss any questions. 24/7 Customer Service and Product Support is available, too!



For a telehealth tool and insights to therapy at home, patients who have connected-in-care The Vest® or Monarch® Airway Clearance System, are enabled for therapy data transfer to the Connex® Health Portal. Home spirometry monitoring is also available via the Smart One® Spirometer.



Contact your Hillrom Respiratory Health Sales Representative or Hillrom Customer Service at 1-800-426-4224 if you have any questions.

hillrom.com

References

- ¹ <https://www.cms.gov/newsroom/fact-sheets/additional-backgroundsweeping-regulatory-changes-help-us-healthcare-system-address-covid-19-patient>
- ² <https://www.phe.gov/emergency/news/healthactions/phe/Pages/covid19-07Jan2021.aspx>
- ³ <https://www.federalregister.gov/documents/2020/04/06/2020-06990/medicare-and-medicaid-programs-policy-and-regulatory-revisions-in-response-to-the-covid-19-public>
- ⁴ <https://www.cms.gov/files/document/covid-dme.pdf>

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