



# Patient Financial Assistance Program

Working Together to Find Solutions

Enhancing outcomes for patients and their caregivers.®

**Hill-Rom**®



## What is the Patient Financial Assistance Program?

Hill-Rom has a Patient Financial Assistance Program to help eligible patients gain access to respiratory care products.

Some patients do not have private insurance, government assistance, or the ability to pay without financial support. We understand every patient's financial situation is unique and our team of patient financial assistance experts will work with the patient or their caregiver to determine what assistance may be available.

The Patient Assistance Program helps eligible patients who lack adequate resources to pay for their respiratory care products. Hill-Rom is committed to helping patients receive the therapy they need.

## Referral

Patients who are interested in the program are referred to the Patient Assistance Program to determine eligibility.

After a patient is referred, we will contact the patient with additional information about the Patient Financial Assistance Program and provide an application form.

The application process has been designed to treat patients respectfully and confidentially. The financial information received will never be used in any way other than to determine whether a patient qualifies for assistance.

## Factors

- Patient who has a medical need for airway clearance
- Patient cooperating with reimbursement efforts
- Patient's current financial situation

## Application

In order to apply, we must receive:

- A completed application
- A validation of income, such as a copy of the most recent tax return (Parental information is required if the patient is a minor)
- Additional information may be requested

## Review

Once a patient has returned the completed application, Hill-Rom's patient financial assistance team will assess each application based upon the individual needs. The team will determine whether the patient meets the criteria for assistance.

- When eligible, assistance may be full or partial
- Generally review of the application is provided within 30 days

## How do I contact the Patient Financial Assistance Program?

Patients or health care providers may contact the Patient Financial Assistance Program at 800-426-4224.





*Treating you with compassion, integrity and respect are our guiding principles.*

Accepting medical equipment can be a difficult decision – especially for those on a fixed income. We understand that and are here to help.

**We're dedicated to changing lives by working together to find solutions.**

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